249021

Daphne.Duke

From: Jocelyn.Boyd

Sent: Tuesday, February 18, 2014 12:09 PM

To: Deborah.Easterling; Daphne.Duke; Tricia.DeSanty

Cc: charles.terreni@terrenilaw.com; selliott@elliottlaw.us; John M. S. Hoefer

(jhoefer@willoughbyhoefer.com); Hipp, Dawn

Subject: FW: What is going on with this Water Company and their Services!!!!!!

From: peemoeller@comporium.net [mailto:peemoeller@comporium.net]

Sent: Sunday, February 16, 2014 9:30 AM

To: Haley, Nikki; Scott, Dukes; Campbell, Chad; Jocelyn.Boyd; <u>Elizabeth.Dieck@dhec.sc.gov</u>; <u>baizedg@dhec.sc.gov</u>; <u>mathishl@dhec.sc.gov</u>; <u>robertck@dhec.gov</u>; <u>wilsonde@dhec.sc.gov</u>; <u>SBIComm@scsenate.gov</u>; <u>rhvolute@hotmail.com</u>

Cc: TC Water Citizen Advisory Council

Subject: What is going on with this Water Company and their Services!!!!!

Dear Governor and Respectful Members,

What is going on!!!!! My phone rings just about every day with this women's voice, totally boring tone and just no excitement in the things that I have to hear next: "Another water sewage spill", into our beautiful Lake, or that we have to "BOIL!!!!!!" out water, because is not safe to drink. My word, I thought these problems were happening in the 70's and 80's, but now!!!! Please, I do not have the answering machine capability to hold so many messages of this Horrible Water Company that we have here in Tega Cay, leaving me messages that are hard to believe is happening in the 21st. Century in the United States. We are not in Colombia or South America. This is the most advance Country in the world and we cannot solve a problem like this!

This is ridiculous!!!

I hear that some members of the Tega Cay Water Citizens Advisory Council have applied for the last two rate increases granted (UI/TCWS) be rescinded and refunded, nothing that we did not get the services we paid for in those increases. This would take our rates back to 2009 should this happen. If you could please grant us as Tega Cay Water Service Customers, this wish and also could you please, help us solve once and for all this problem with this Water Company. Tega Cay is a beautiful place to live and we have good people living here and lots of children. "When are we going to have an epidemic of kids, infected or sick from swimming in this beautiful lake, because SEWAGE was spilled into the Lake"!!!!! When are we going to experience good quality water in this community. When are we going to bathe and wonder if our water coming out of the shower might be contaminated or not!.... Please help us!!! Please, we are desperate and anxious for action and answers!!!! Help this community, and our children. As a mother, I am very concerned and very frustrated with all of this!

RESPECTFULLY YOURS,

Gigi Peemoeller Tega Cay, SC